

Library Knowledge Resource Center (KRC) Policy

Mission and Vision

Mission: To provide a diverse collection of resources that supports lifelong learning, research, and academic success.

Vision: To be a vibrant knowledge center, facilitating access to information through innovative services and technology.

Advisory Committee

- Formed annually under the guidance of the Principal.
- Includes student representatives and faculty members.
- Discusses policies, budgets, feedback, and future improvements.
- Periodic review of library functions and services.

• User Feedback and Improvement

- Feedback collected via Google Forms and feedback/suggestion boxes.
- Regular analysis of feedback by designated committees.
- Feedback results discussed in the Library Advisory Committee for necessary improvements

• Performance Metrics and Usage Analysis

- User satisfaction measured using the Likert scale.
- Weekly and annual reports on library usage.



• Analysis of e-resources usage and footfall to track trends in library performance.

• Activities & Awareness Programme

- User Orientation: Regular programs to introduce students to library services and resources.
- Book Exhibitions: Organized during important events and special days.
- Awareness Programs: Training on e-resources usage, plagiarism detection, and academic integrity.

• Support for Differently-Abled Users

- Special resources such as Braille books, free downloadable audiobooks, and assistive technologies like NVDA software.
- Library staff trained to assist differently-abled users with accessing resources.

• Library Automation and Technology

- Koha ILMS: Fully automated library system with modules for circulation, cataloging, patron management, and OPAC.
- **Digital Presence**: Web OPAC, institutional repository through D-Space, and membership with INFLIBNET N-LIST and NDLI for accessing e-resources.

• Future Plans

- **RFID Technology**: Planning to introduce RFID-based services for efficient circulation and inventory management.
- Furniture Renovation: Upgrading furniture, including magazine display racks and reading room seating.
- AI Chabot: Introducing an AI-based Chabot service for user queries and support.
- Separate Library Website: Launching a dedicated website with "Ask Librarian" Chabot functionality.
- Best Reader Award: Best user of Library among staff and students based on annual usage.
- Library Portal: Development of library portal and library mobile application.



<u>1] Collection Development Policy</u>

- 1. Books, e-books, journals, e-journals, and other materials are purchased as per the academic needs.
- 2. Prioritization of subjects based on their academic importance.
- 3. Special grants or funds from UGC and other bodies are utilized as notified by the account department.
- 4. Honorary donations of books from individuals are accepted and acknowledged but not included in the budget.
- 5. Rare and unique books are acquired and kept separate in collection for future reference.

2] Library Budget Policy

- 1. Interim budget prepared at the beginning of every academic year.
- 2. Finalized budget after consultation with the Accounts Department and Library Advisory Committee approval.
- 3. Budget includes allocation for maintenance activities, books, e-resources, and special grants.

3] Library Maintenance Policy

- 1. Fire Safety: Equipped with fire prevention cylinders.
- 2. Pest Control: Regular pest control for books and materials to prevent termite and insect damage.
- 3. **Software Maintenance**: Annual Maintenance Contract (AMC) with vendors for library software (Koha).
- 4. Furniture and Instrument Repair: Annual budget allocation for repairs.
- 5. **CCTV Surveillance**: Regular maintenance and monitoring of security systems.
- Software Database Backup- Weekly software database backups are taken in external hard disk of 4 TB.

4] Circulation Policy for Students

- 1. Book Issuing: Students can borrow 1 book for home lending, with a loan period of 7 days.
- 2. Renewals: Up to 3 renewals are allowed if the book is not reserved by another user.
- 3. Late Fee: A fine of ₹2 per day is charged for books returned after the due date.
- 4. Lost or Damaged Books: Any loss or damage must be reported immediately. The student must either:
 - a. Replace the book with the **same copy** in good condition (if available).
 - b. If unavailable, pay **twice the cost** of the book, plus the late fee.
- 5. Automation: The library's circulation process is fully automated using **Barcode technology**.
- 6. Reference Books: Reference materials like dictionaries, encyclopedias, and gazettes are not available



for home lending.

5] Circulation Policy for Staff

- 1. Book Borrowing (Permanent Staff): Permanent staff can borrow up to 30 books per academic year.
- 2. End of Year Return: All borrowed books must be returned by the end of the academic year.
- 3. Book Borrowing (Adhoc/CHB Staff): Adhoc or CHB staff can borrow up to 7 books at a time.
- 4. Non-Book Materials (CD/DVD): CDs and DVDs follow the same borrowing rules as books.
- 5. **Reference Books:** Reference materials like dictionaries, encyclopedias, and gazettes are **not available for home lending**.
- 6. **Diwali Magazines:** These can be borrowed for a period of **7 days only**.
- 7. Lost or Damaged Books: Any loss or damage must be reported immediately. The same copy of the book should be replaced if available, or staff must pay **three times the cost** of the book as recovery.

6] Book Bank Service Policy

- Application Process: Students must apply for books under the Book Bank Scheme by submitting a formal application.
- Eligibility: The scheme is available for needy and financially disadvantaged students, selected based on merit and the availability of books.
- **Deposit:** Students are required to pay a deposit of ₹100 for the academic year to borrow books under this scheme.
- **Return of Books:** All borrowed books must be returned after the **completion of the final examination** each year.
- Lost or Damaged Books: In case of loss or damage, the same replacement or payment rules as outlined in the Circulation Policy for Students will apply.

7] General Policies and Regulations:

- 1. Library Card: Always carry your I-Card/Library Card while using library services.
- 2. Library Timings: Please adhere to the library's operational hours. For detailed timings, visit the library.
- 3. Mobile Phones: Keep your mobile phones on silent mode while in the library.
- 4. About Eatables: Eatables are not allowed in library.
- 5. Discipline : Please follow the disciplines as notified by library on Time to Time



8] Policy for Use of Internet Resources

- 1. Access: Internet resources are available for academic and research purposes only.
- 2. User Responsibility: Students and staff must use the internet responsibly and refrain from accessing unethical or non-academic content.
- 3. **Time Limit:** To ensure fair usage, **time limits** may be imposed on individual sessions, especially during **peak hours**.
- 4. **Prohibited Activities:** Downloading copyrighted materials, streaming media for non-academic purposes, and any **malicious activities** are strictly prohibited.
- 5. **Supervision:** Library staff reserves the right to **monitor and regulate internet usage** to ensure compliance with the policy.

9] Digital Reference Service Policy

- 1. Service Scope: The Digital Reference Service is available to assist students, faculty, and researchers with academic inquiries and research support through digital platforms.
- 2. Access: Queries can be submitted via email, online chat, or through the library's digital platforms, with responses provided within a specified timeframe.
- 3. Available Resources: Assistance will include guidance on using e-resources, accessing databases, finding online journals, and citation support.
- 4. Eligibility: The service is open to all registered users of the library, including students and staff.
- 5. Limitations: Queries must be related to academic research or library resources; non-academic or general information requests may not be accommodated.

10] Inter Library Loan Services Policy

- 1. **Collaboration:** The library has established **tie-ups with surrounding college libraries** to facilitate the borrowing and lending of materials not available in our collection.
- 2. Request Procedure (TCC Users):
 - a. Users must submit a written request specifying the material needed and the time period for which it is required.
 - b. Upon receiving the request, the library will **coordinate with the other library** to make the material available to the user.
 - c. The borrowed material must be **returned in good condition** by the user within the stipulated time.
- 3. Request Procedure (Other Libraries):



- a. Libraries wishing to borrow materials from the TCC KRC must submit a formal written request.
- b. Upon approval, the requested materials will be loaned out under the same condition of **good care** and **timely return**.

11] Library Access and Usage Policy

1. Library Card:

a) Always carry your **I-Card/Library Card** while using any library services for identification and verification purposes.

2. Library Timings:

- a) Please adhere to the library's **operational hours**. For detailed timing, refer to the library's notice board or consult library staff.
- b) The library is open on all **working days**, with extended hours during exams as notified.

3. Mobile Phones:

- a) Keep mobile phones on **silent mode** inside the library to maintain a quiet environment for study.
- 4. Eatables:
 - a) **Eatables and beverages** are not allowed in the library to ensure cleanliness and avoid disturbances.

5. Discipline:

- a) All users must maintain **discipline** and follow the rules and guidelines issued by the library from time to time.
- b) Misconduct or non-compliance may result in suspension of library privileges.

6. External Users:

a) External users can access the library upon submission of a written request, subject to approval by the Principal.

7. Quiet Study Environment:

a) The library is a **quiet zone**; users are expected to respect this by keeping noise to a minimum and refraining from loud conversations.





IQAC Coordinator